

NETWORK IMPLEMENTATION TASK FORCE (NITF)
31 October 2008
FINAL PROGRESS REPORT TO THE RELIEF PLANNING COMMITTEE (RPC)
NPA 418

INTRODUCTION

This Final NITF Progress Report is submitted to the Relief Planning Committee (RPC) for NPA 418.

The NPA Relief Implementation Plan (RIP) for NPA 418 requires periodic progress reports by each Telecommunications Service Provider (TSP) operating in the NPA and by the Network Implementation Task Forces (NITF) established for the relief project.

SUMMARY OF MAJOR RELIEF ACTIVITIES

The NITF has implemented relief based on the following summary of major relief activities contained in the RIP:

- 1) relief for NPA 418 will be implemented using the Distributed Overlay option;
- 2) NPA 581 will be selected as the Relief NPA;
- 3) the relief date will be 19 September 2008;
- 4) 10-digit local dialling will become mandatory on 6 September 2008;
- 5) mandatory 10-digit local dialling will be implemented with a 7- to 10-digit local dialling transition period starting 21 June 2008 and ending 6 September 2008;
- 6) TSPs will be permitted to implement a standard permissive dialling network announcement followed by automatic all completion between 21 to 27 June 2008;
- 7) TSPs will be permitted to implement a standard mandatory 10 digit local dialling network announcement between 6 to 12 September 2008;
- 8) in situations where a TSP may not be able to support a standard permissive dialling network announcement with automatic call completion due to network limitations, the TSP will be permitted to use alternative measures during the 7- to 10-Digit Local Dialling Transition Period as described in the documents; and
- 9) the 7-digit local dialling that currently exists from the exchange areas of Campbellton NB in neighbouring NPA 506 and Labrador City – Wabush NL in neighboring NPA 709 into NPA 418 will be allowed to continue so that those customers would not have a mix of 7- and 10-digit local dialling and customers and TSPs in those exchange areas would not need to make changes to their equipment or networks to accommodate 10-digit dialling for some of their local calling.

INDIVIDUAL TSP PROGRESS REPORTS

Attached to this NITF Progress Report are the Progress Reports submitted by the following TSPs:

Bell Canada & Bell Aliant
Cogeco
Distributel
Rogers Wireless Inc.
Rogers Cable
MTS Allstream

TELUS Mobility
TELUS Quebec
ACTQ
Videotron ltee
IVIC Telecom
Bell Mobility

The known TSPs that did not submit a progress report to the NITF are:

Telebec
ISP Telecom

The NITF is not aware of any other current or future TSPs that may decide to operate in the affected NPAs prior to the relief date in September 2008.

NITF PROGRESS REPORT

The NITF advises that all activities have been implemented in accordance with the major milestones and schedule of NITF activities identified in the Relief Implementation Plan (RIP).

All the reporting TSPs have advised that the mandatory network announcements on calls dialled using only 7 digits have been implemented without any significant issues arising.

The NITF has no concerns to identify at this time and no major problems are foreseen that could jeopardize implementation of relief in accordance with the current RIP.

All TSPs will disconnect their test codes and numbers by 20 October 2008 and change the mandatory 10-digit dialling announcement to a standard announcement by 15 January 2009, in accordance with the RIP.

TELUS Mobility suggested that for future overlays requiring the introduction of mandatory 10-digit local dialling, wireless companies not be required to provide a transition announcement plus cut-through. TELUS Quebec suggested that the benefit of the cut-through capability following the announcement may be small as it is little used in their network, and the need for this cut-through after announcement should be re-considered when planning a 7- to 10-digit dialling transition in future NPA reliefs.

Bell Canada Progress Report
6 October 2008
PROGRESS REPORT TO THE NETWORK IMPLEMENTATION TASK FORCE
NPA 418

INTRODUCTION

This Bell Canada Progress Report is submitted to the NPA 418 Network Implementation Task Force for NPA 418. The NPA Relief Implementation Plan (RIP) for NPA 418 requires periodic progress reports by each Telecommunications Service Provider (TSP) operating in the NPA and by the Network Implementation Task Forces (NITF) established for the relief project.

SUMMARY OF MAJOR RELIEF ACTIVITIES

Bell Canada has implemented relief based on the following major relief activities in the RIP:

- 10) relief for NPA 418 will be implemented using the Distributed Overlay option;
- 11) NPA 581 will be selected as the Relief NPA;
- 12) the relief date will be 19 September 2008;
- 13) 10-digit local dialling will become mandatory on 6 September 2008;
- 14) mandatory 10-digit local dialling will be implemented with a 7- to 10-digit local dialling transition period starting 21 June 2008 and ending 6 September 2008;
- 15) TSPs will be permitted to implement a standard permissive dialling network announcement followed by automatic all completion between 21 to 27 June 2008;
- 16) TSPs will be permitted to implement a standard mandatory 10 digit local dialling network announcement between 6 to 12 September 2008;
- 17) in situations where a TSP may not be able to support a standard permissive dialling network announcement with automatic call completion due to network limitations, the TSP will be permitted to use alternative measures during the 7- to 10-Digit Local Dialling Transition Period as described in the documents; and
- 18) the 7-digit local dialling that currently exists from the exchange areas of Campbellton NB in neighbouring NPA 506 and Labrador City – Wabush NL in neighboring NPA 709 into NPA 418 will be allowed to continue so that those customers would not have a mix of 7- and 10-digit local dialling and customers and TSPs in those exchange areas would not need to make changes to their equipment or networks to accommodate 10-digit dialling for some of their local calling.

BELL CANADA PROGRESS REPORT

Bell Canada has followed the schedule in the Relief Implementation Plan (RIP) for implementing relief for NPA 418. All activities have been implemented in accordance with the major milestones and schedule of NITF activities identified in the RIP. Mandatory network announcements on calls dialled using only 7 digits have been implemented without any significant issues arising. Bell Canada will disconnect its test codes and numbers by 20 October 2008 and change the mandatory 10-digit dialling announcement to a standard announcement by 15 January 2009, in accordance with the RIP.

Michel Laflamme
Bell Canada Project Manager

Cogeco Cable
NPA 418 FINAL PROGRESS REPORT
TO
THE NETWORK IMPLEMENTATION TASK FORCE (NITF)

Report Date: October 3, 2008

INTRODUCTION

The CRTC-approved Relief Implementation Date for NPA 418 was September 19, 2008. At that time telephone subscribers in NPA 418 were required to dial 10 digits instead of 7 digits when placing local calls. A new area code (NPA 581) was also introduced at about the same time. The NPA 418 Relief Implementation Plan (RIP) requires the issuance of periodic individual progress reports by each Telecommunications Service Provider (TSP) operating in NPA 418 and an overall report by the Network Implementation Task Force (NITF) established for NPA 418. Cogeco Cable offers telephony service to its' customers in some service areas of NPA 418 and accordingly, submits this Final Progress Report to the NITF. This Cogeco Cable Final Progress Report is to be attached to the overall NITF Final Progress Report due to be sent to the CISC/CRTC on October 31, 2008.

PROGRESS REPORT

Cogeco Cable has followed the schedule in the RIP for NPA 418. Mandatory 10-digit dialing and the new 581 area code were implemented as per the Relief Implementation Plan. The recordings were changed accordingly at the specified dates for 7-digit dialed calls in those locations where Cogeco provides telephony service. No major concerns or problems were encountered. Cogeco's Customer Service department did not report any problems related to the implementation of mandatory 10-digit dialing.

Jean-Marc D'Aoust
Cogeco Cable
613-443-1635



Distributel Communications Limited
Suite #300, 177 Nepean Street
Ottawa, Ontario K2P 0B4

October 2, 2008

**Subject: Distributel Communications Limited
Final Progress Report #3 (NPA 418)**

As per Section 5, Item 54 of NPA 418 Relief Implementation Plan (RIP), Distributel submits its third progress report to the Network Implementation Task Force (NITF).

Distributel has successfully implemented mandatory ten digit dialling for NPA 418 in accordance with the RIP schedule. Distributel's network has been opened to recognize new overlay NPA 581.

Regards,

Diane Dolan
Business Analyst



October 3, 2008

PROGRESS REPORT TO THE NETWORK IMPLEMENTATION TASK FORCE (NITF)

NPA 418

Rogers Wireless submits this progress report to the NITF to provide an update on the status of its activities to implement 10 digit local dialling and the new overlay NPA 581.

Rogers Wireless has completed the required activities part of the Relief Implementation Plan (RIPs) for NPA 418. The Company advises that all activities were implemented in accordance with the described schedule of NITF activities identified in the Relief Implementation Plans. The mandatory dialling recording has been implemented and tested successfully in all of Rogers Wireless switches covering the actual NPA 418 as scheduled in the RIP. All users must now use 10 digits to call locally in NPA 418. The mandatory dialling announcement will be discontinued on Jan 15 2009 as described in the relief implementation plan and will be changed to the regular network announcement.

Prepared by – Jean-Michel Dupuis, Public Services Coordinator



Oct 6, 2008

**FINAL PROGRESS REPORT TO THE NETWORK IMPLEMENTATION TASK FORCE
(NITF)**

NPA 418

Rogers Cable submits this progress report to the NITF to provide an update on the status of its activities to implement 10 digit local dialing in NPA 418 and the new overlay NPA 581.

Rogers Cable has successfully implemented mandatory dialing announcement on calls dialed using only 7 digits in NPA 418 serving areas on September 10, 2008. The new NPA 581 has been provisioned and tested in the network. No issue or problem is reported by Rogers network operations with regards to this change.

Prepared by – Alan Peng, Sr. Network Planner

MTS Allstream

**PROGRESS REPORT TO THE NETWORK IMPLEMENTATION TASK FORCE
(NITF)
NPA 418**

MTS / Allstream submits this progress report to the NITF to provide an update on the status of its activities to implement 10 digit local dialling in NPA 418, as well as the implementation of the new overlay NPA 581.

MTS / Allstream is following the schedule in the Relief Implementation Plans (RIPs) for NPA 418. Mandatory local 10 digit dialling announcements were established the week of September 6th to 12th 2008 in the affected NPA served by MTS/Allstream. At this time callers in affected NPA, dialling 7 digits, will receive the Mandatory local 10 digit dialling announcement before their call is terminated. Ten digit local dialling is in place in the affected NPA.

MTS / Allstream further advises that all activities are being implemented in accordance with the described schedule of NITF identified in the Relief Implementation Plans. MTS / Allstream intends to replace the Mandatory local 10 digit dialling announcement with a standard network announcement for 7 digit dialled calls between December 8th 2008 and January 15th 2009

Kevin McGouran
MTS / Allstream

TELUS Communications Inc
(including TELUS Québec wireline and Mobility operations)

10 October 2008

Final Report to the NPA 418 Network Implementation Task Force (NITF)

Implementation:

TELUS submits this report to the NPA 418 NITF to provide a final update on the status of its activities to implement 10-digit local dialing in NPA 418 and to implement the new overlay NPA 581.

TELUS followed the schedule in the Relief Implementation Plan (RIP) for NPA 418. All activities were implemented in accordance with the major milestones and schedule of NITF activities identified in the Relief Implementation Plans. TELUS has completed implementation of the mandatory 10-digit dialling announcement, and will continue routing 7-digit calls to that announcement until it is replaced by a standard network announcement in January 2009.

Lessons learned:

Wireless customers moved to 10-digit dialling very quickly (96% on day 1, and 99% by day 5), i.e. without the residual unconverted fax machines, alarm panels, and PC modems that are more characteristic of wireline customers. TELUS concludes that the transition to 10-digits for calls dialled by wireless customers would not have been any more difficult or inconvenient if there had been no transition announcement plus cut-through, and 7-digit calls had been sent directly to the mandatory announcement on the mandatory date. It is suggested that for future overlays requiring the introduction of mandatory 10-digit local dialling, wireless companies not be required to provide a transition announcement plus cut-through.

On the wireline side in TELUS Québec territory, it was learned that the amount of trunking we had implemented for the transition announcement was over-provisioned relative to the actual need. The provided capacity was much underutilised because on most calls people only listened to the first part of the whole announcement before hanging up the phone and redialing. On such call attempts, customers did not take advantage of the cut-through that would have been provided after the end of the announcement if they had listened to the whole announcement. A similar phenomenon had been noted during the NPA 514/438 overlay a couple years ago, however in NPA 418 TELUS sized the transition announcement/trunking based on a worst case scenario. A general conclusion is that the benefit of the cut-through capability following the announcement may be small as it is little used, and the need for this cut-through after announcement should be re-considered when planning a 7- to 10-digit dialling transition in future NPA reliefs.

Report for TELUS Québec wireline and TELUS Mobility operations in NPA 418

- Submitted by Thanh Nha Duong

- Verified by Bill Barsley and Frank Norman



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October 14th 2008

**SUBJECT: FINAL PROGRESS REPORT TO THE NETWORK
IMPLEMENTATION TASK FORCE (NITF)**

NPA 418

The concerned members of the “The Association des Compagnies de Téléphone du Québec” have successfully implemented mandatory dialling in NPA 418 in accordance with the described schedule of NITF activities identified in the Relief Implementation Plans.

The ACTQ concerned members have reported no issue or problem with their network operations regarding this change.

A handwritten signature in black ink that reads 'Serge Desy'. The signature is written in a cursive, flowing style.

Serge Desy

VIDEOTRON LTD

OCTOBER 14, 2008

Progress report to the Network Implementation Task Force # 2

Introduction :

VIDEOTRON submits this progress report to the NITF to provide an update on the status of its activities to implement 10 digit local dialling in NPA 418, as well as the implementation of the new overlay NPA 581.

Progress Report :

VIDEOTRON has successfully implemented mandatory dialing announcement on calls dialed using only 7 digits in NPA 418 serving areas on September 12, 2008.

The mandatory dialling announcement will be discontinued on Jan 16 2009 as described in the relief implementation plan and will be changed to the regular network announcement.

VIDEOTRON was not able to test 911 new Trunks in the Telus territories. That issue should be resolved in a near future.

Videotron has noother specific concerns to identify to the CRTC staff at this time.

Prepared by :

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october 9, 2008

**Subject: Ivic Telecom s.e.n.c.
Progress Report #1 (NPA 418) –October 9 2008**

As per the NPA 418 Relief Implementation Plan (RIP) , Ivic Telecom submits its third progress report to the Network Implementation Task Force (NITF).

Ivic Telecom is following the schedule within the RIP for NPA 418. Ivic Telecom reports that it is on target to meet the dates established for the customer doing local call.

Regards,

Sylvain Leblanc
C.O. Technicien

Bell Mobility
14th Oct, 2008
PROGRESS REPORT TO THE NETWORK IMPLEMENTATION TASK FORCE
(NITF)
NPA 418

INTRODUCTION

The NPA Relief Implementation Plan (RIP) for NPA 418 require periodic progress reports by each Telecommunications Service Provider (TSP) operating in the above identified NPA and by the Network Implementation Task Forces (NITF) established for each NPA relief project. This Progress Report is submitted to the NITF and CRTC staff for the above NPA. This Progress Report will be attached to the NITF Progress Report to the RPCs.

PROGRESS REPORT

Bell Mobility is following the schedule in the RIPs for NPA 418 reports its general network readiness for implementing 10 digit local dialing in the above NPA plus the overlay NPA, specifically NPA 581 as an overlay of NPA 418. All network implementation activities are proceeding according to the schedule contained in the Relief Implementation Plans (RIPs) for that NPA. The Bell Mobility network can already accommodate 10 digit local dialing in that NPA. The Bell Mobility was unable to play the recording for the 7 digit dialing to Ported out customers. The Mandatory cutover was rolled out with no issues for the above NPA.

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