**2 December 2024**

**NPA 416/437/647 Relief Planning Committee Meeting**

**Review of NITF & CATF Progress Reports**

**Hosted by CNA**

**Conference Bridge:** David Comrie - COMsolve Inc. (CNA)

Fiona Clegg - COMsolve Inc. (CNA)

Kelly T. Walsh - COMsolve Inc. (CNA)

Natalie Ann Lessard - COMsolve Inc. (CNA)

Marie-Christine Hudon - Bell Canada

Étienne Robelin - CRTC staff

Michael Studniberg - Rogers

Ronnie Pineault - Telebec

Lucie Pugliese - Telecommunications Alliance

**Welcome**:

Kelly Walsh, as Chair, welcomed the attendees and introductions were conducted.

David Comrie reviewed the list of participants.

**Discussion**

Kelly Walsh noted that the agenda for this meeting was to review and accept the Progress Reports from the Consumer Awareness Task Force (CATF) and Network Implementation Task Force (NITF) for relief in NPA 416/437/647.

Lucie Pugliese presented the NPA 416/437/647 CATF Progress Report #1.

Marie-Christine Hudon presented the NPA 416/437/647 NITF Progress Report #1.

Agreement was reached to accept the NPA 416/437/647 NITF and CATF Progress Reports.

Action Item: David Comrie will notify the RPC that reports are available for comment for 10 business days. If there are no comments the CATF and NITF progress reports for NPA 416/437/647 will be sent to CRTC staff for consideration. **(Ongoing)**

Michael Studniberg noted that he is concerned about some of the issues (one example is multi-factor authentication services not recognizing new NPAs) that came up following the relief planning in Montreal and Rogers is taking steps on their own to perform limited outreach to relevant stakeholders. There is concern that the issue in Montreal will reoccur and Rogers is open to suggestions about how they can be avoided.

Kelly Walsh noted that the issue is that folks that have NPA listings for Canada, have web applications that use NPA or CO code listings but do not update their databases. Michael Studniberg noted that is part of the problem but Rogers has spent a lot of time trying to figure out what the full issue is but is not able to figure out what needs to be done.

Kelly Walsh noted that he does not know where the third parties get their data. He knows that as the CNA and technical point of contact, there are a lot of companies that are tapped into the CNA for a list of CO Codes that are valid so a lot of companies are getting their data from the master list of CO Codes. The CNA does not know who to talk to in those organizations that are having trouble. Michael Studniberg noted that Rogers understands and that he has begun directing organizations to the CNA’s website.

Kelly Walsh noted that subscribers may probably be to caring less and less when new NPAs are going in. Michael Studniberg noted that he has noticed more coverage for the new NPA in 416/437/647.

**Summary of Agreements Reached**

1. Agreement was reached to accept the NPA 416/437/647 NITF and CATF Progress Report.

**Summary of Action Items**

1. David Comrie will notify the RPC that reports are available for comment for 10 business days. If there are no comments the CATF and NITF progress reports for NPA 416/437/647 will be sent to CRTC staff for consideration. **(Ongoing)**

**Attachments**



NPA 416/437/647 CATF Progress Report 1



NPA 416/437/647 NITF Progress Report 1