**31 October 2017**

**NPA 709 Relief Planning Committee Meeting**

**Conference Call**

**Conference Bridge:** David Comrie – Leidos Canada (CNA)

Suresh Khare – Leidos Canada (CNA)

Fiona Clegg – Leidos Canada (CNA)

Lucie Pugliese – Telecommunications Alliance

Daniel Morrison – Bell Canada

Simon-Pierre Olivier – Rogers Communications

Gerry Thompson – Rogers Communications

Olena Bilozerska – TELUS

Kim Brown – Bragg/Eastlink

Joseph Cabrera – CRTC Staff

**Welcome:**

Suresh Khare welcomed the attendees and each of the participants introduced themselves. He noted that the purpose of this call is to continue to discuss proposed changes to the NPA 709 Relief Planning Document and Relief Implementation Plan.

**Discussion**

Suresh Khare asked how the committee would like to proceed. Simon-Pierre Olivier suggested that the participants may not have had a chance to review the Rogers contribution so it might be worth waiting until the next meeting to discuss it. Dan Morrison noted that he would like to discuss it now. Kim Brown noted that she has not read the Rogers Contribution but is not opposed to discussing it today. Olena Bilozerska felt it should be discussed now.

Suresh Khare reviewed the draft TIF Report.

Gerry Thompson presented the Rogers contribution.

Joe Cabrera asked if Rogers was suggesting that the plan keep both the 10-digit transition dates and the NPA 709 overlay implementation date. Gerry Thompson noted that the Rogers opinion was primarily that they should both stay the same.

Dan Morrison noted that saying it’s too late in the game calls into question the relevance of J-NRUF results if the industry is not willing to act on it, and that the 10-digit transition is going to be the most significant part of the work. Implementing the new NPA is significantly less work so, keeping the 10-digit implementation date as is but delaying the NPA implementation date would be of little benefit.

Lucie Pugliese asked if the Guideline outlined anything regarding changing dates if the communication campaign has already begun.

Gerry Thompson noted that the core issue is that since the communication campaign has begun, it becomes difficult to change it after the fact and could cause a tremendous amount of work and Rogers cannot support that.

Dan Morrison noted that in Article 4 of the Rogers contribution, it notes that some customers may have begun making the changes. Dan Morrison noted that if we continue with the plan as approved, then it will be ALL of the customers, not just some of them. He added that the requisite changes will be 5 years in advance of exhaust.

Gerry Thompson noted that the comment about the J-NRUF from earlier is what facilitated the suspension of the Jeopardy Condition.

Dan Morrison noted that the July 2017 NRUF Report pointed out that some of the challenges encountered were the results of TSPs not participating or having issues. And those companies would not be expected to change their results by more than a few percent each year.

Gerry Thompson noted that what often drives an NPA into relief planning is when a new carrier enters an NPA and requests a significant number of CO Codes. A TSP or CLEC entering into an area would not be captured by previous NRUFs.

Dan Morrison noted that by the same token, the exhaust date could move out even further and then we have implemented relief even earlier than required.

Dan Morrison noted that for the most part in Newfoundland and Labrador, 10-digit signaling is fairly contiguous already on the wireless networks; consequently, travelers with their cellphones who are used to 10-digit dialing would be unaffected.

Kim Brown noted that Eastlink has 10-digit permissive dialing. Olena Bilozerska noted that Telus wireless has 10-digit permissive dialing already and she will check for the wireline.

Action Item: Olena Bilozerska will confirm if Telus wireline has 10-digit permissive dialling in NPA 709.

Dan Morrison noted that most of the changes will impact service providers like alarm companies etc who have to reprogram their equipment for mandatory 10-digit dialing.

Gerry Thompson noted that the Bell contribution may be a Review and Vary as opposed to a TIF report since the CRTC has already released a Decision.

Suresh Khare noted that it has been done by TIF Report in the past (NPA 226/519 and NPA 514) where the RPC submitted TIF Reports to have Decisions revised.

Gerry Thompson noted that he doesn’t see the point in creating a TIF Report if one group wants to follow the Decision already made and others want to change the Decision.

Suresh Khare asked if there was any middle ground between Bell and Rogers. Gerry Thompson noted that he did not see how there could be any middle ground.

Suresh Khare asked if Telus would like to stick to the original Decision or try to revise the Decision. Telus is okay with either position.

Simon-Pierre Olivier asked, if the consumer awareness campaign is delayed by 4 years, then each Carrier will be required to pay twice for work that has already been done regarding the communications campaign.

Lucie Pugliese noted that if the Decision is to change, then the communication campaign would require additional communications because the industry would need to communicate that the dates have changed and then again when they are restarting. As a result, the communication budget will need to be increased.

Lucie Pugliese noted that approximately 20% of the Communication budget has already been spent (approximately $40,000) between the NPA 709 and NPA 418/581 communication campaigns. A similar amount would need to be spent to notify everyone that the date has been changed.

Joe Cabrera noted that cost has not been discussed.

Suresh Khare noted that most companies would not disclose the specifics of the cost.

Dan Morrison agreed but noted that if it wasn’t significant, it probably wouldn’t even be brought up.

Dan Morrison noted that if the group were to get these NRUF results now and forget about earlier results, NPA 709 would not even be in the relief window to begin relief planning.

Gerry Thompson agreed but the issue is that the communications campaign has already begun and he does not want to confuse customers.

Suresh Khare asked if we wanted to take some time and convene an additional meeting.

Olena Bilozerska and Gerry Thompson noted that it might be worth taking the time to discuss it.

Suresh Khare noted that the only TSPs operating in Newfoundland and Labrador that are not represented are Iristel and Allstream.

Fiona Clegg noted that her feeling is this should go forward under the CISC dispute resolution process as opposed to a non-consensus TIF Report.

Joe Cabrera noted that if this is a dispute then he is going to withhold comments at this time and would like to seek additional information.

Fiona Clegg noted that because the Rogers position is the status quo position based on the Decision already issued, the dispute would have to be initiated by Bell.

A conference call was scheduled for Friday 17 November 2017 from 13:00 – 16:00 EST.

**Summary of Agreements Reached**

None.

**Summary of Action Items**

1. Olena Bilozerska will confirm if Telus wireline has 10-digit permissive dialling in NPA 709.

**Attachments:**



Rogers Contribution



Draft Revised Relief Implementation Plan



Draft Revised Relief Implementation Schedule



Draft NPA 709 TIF Report #2